







### The Stats

**Employees:** 900  
**Industry:** Public sector  
**Customer since:** 2009

### Products

-  Intranet Software Platform
-  Business Process Platform
-  Bespoke Development

### Benefits

-  Increased efficiency
-  Access to policies and procedures
-  Increased availability of site-based information

### Hanover is one of the UK's leading specialist providers of retirement housing and related services. Hanover:

- Manages just under 19,000 retirement and Extra Care properties on more than 600 estates.
- Continues to lead the sector in building Extra Care housing, with estates in over 60 locations.
- Has a dedicated work force of more than 900 individuals, who provide 34,000 residents and customers with a highly professional and personalized service in over 175 local authority areas across England and Wales.






### Purpose of the System

The intranet is a user friendly method for staff to access up-to-date information about staff, estates, teams, and internal processes.

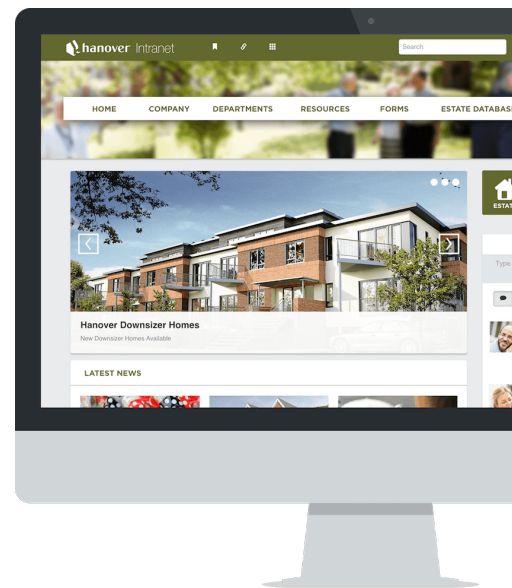
Claromentis Intranet Platform, combined with bespoke development through the API to meet Hanover's precise needs, proved ideal.

### Critical Applications

The following applications, provided as standard applications by Claromentis, proved to be critical in meeting Hanover's needs:

-  People search
-  Information search
-  E-forms
-  Organisation chart
-  Calendar

In addition, with estates in over 60 locations, Hanover needed a bespoke database with a web front end to provide information about each estate.



“ ... we have been very impressed by the performance of Claromentis ”

Vicky Down - Project Manager