





The Stats

Employees: 600
Industry: Hospitality
Customer since: 2015

Products

-  Intranet Platform
-  Business Process Management Platform

Benefits

- ✓ Centralised repository for all company information, including industry standards, processes and SOPs
- ✓ A central portal for communication
- ✓ Reduced email usage requirements

Founded in 2000, Pearl Hospitality is an expanding hotel development and management company operating across Texas. Pearl develops high quality hotels that deliver impeccable and unmatched service. Pearl challenges individuals to unleash their inner potential and strive for greatness, both personally and professionally.

Purpose of the System

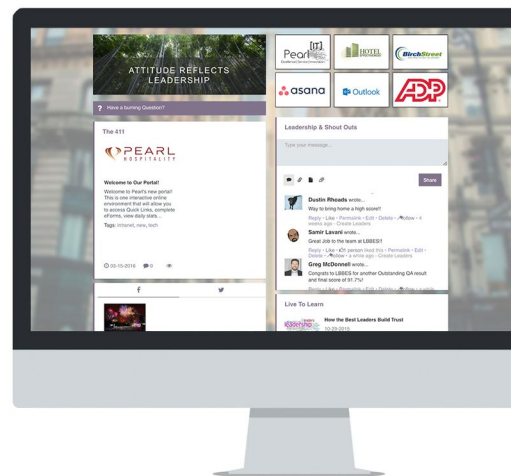
As Pearl Hospitality expanded significantly over the last several years, they needed a solution to standardize processes, systems, and training across the entire company. By utilizing an integrated Claromentis digital workplace, they were able to improve consistency and provide their associates with a one-stop-shop for the majority of the company’s business needs and resources.

Critical Applications

The Business Process Management Platform proved critical in meeting Pearl Hospitality’s requirement for creating consistency and standardization across the company.

In addition, the following applications, provided as standard applications by Claromentis, were of vital importance:

- ✓ Document Management System
- ✓ Policy Manager



“Claromentis has greatly improved the efficiency of our operations and allowed us to maintain a central repository for our SOPs, documents and other information. Claromentis has been very open to new development and customizing our portal to meet our specific business needs. They have also provided timely support to any questions we have.”



Ari Meher-Homji - Corporate Operations Manager